Inspect X
Client user guide



Owner-approved JDA Worx Inspect X brand artwork.

Edition: 23 October 2026 | Inspect X 1.11.4.

Published release: Inspect X 1.11.4 and the 30-day activation server are published. New trials require office approval and start at successful online activation. Existing seven-day certificates keep their original expiry.

Inspect. Save. Sign. Share. A practical guide to activation, offline inspections, photographs, company-branded PDF reports and sharing.

Support & pricing: info@jdaworx.co.za
Activation requests: inspect-x@jdaworx.com
WhatsApp: +27 66 142 4124
Download: https://jdaworx.com/inspect-x

2 Install and activate | 3 Company setup and inspection details | 4 Checklist, photographs and signatures | 5 Save and share PDFs | 6 Licence, updates and data | 7 Troubleshooting and support.

Install & activate

1. On your Android device, open **https://jdaworx.com/inspect-x**. Download the trusted APK. Google Drive may say **No preview available**: an APK is an installer, not a document preview. Tap **Download**, open the file and follow Android's prompts.

2. For an update, install over the existing Inspect X app. Do not uninstall or clear data first. If Android reports a signature/security issue, send the exact message to support.

3. Open Inspect X and choose **Device licence**. Choose **30-day free trial** or **Yearly subscription**. Neither starts automatically: each requires an office-issued code.

4. Enter **Your name**, **Company**, **Contact number**, **Device manufacturer** and **Device model**. Tap **Review request**, then **Open in email app**. Check the recipient/content and send to **inspect-x@jdaworx.com**. If no email app opens, tap **Copy request** and send it manually.

5. Use **Copy installation ID** to include the exact full ID if needed. Wait for JDA Worx approval/payment processing and the code for this installation.

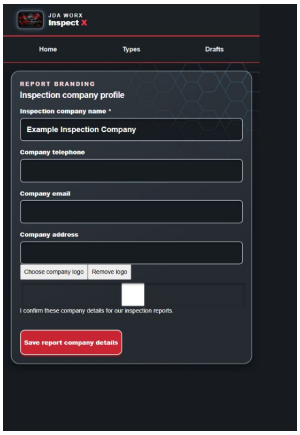
6. With working internet, paste the code into the activation field and tap **Activate / renew**. Confirm **TRIAL VERSION** or **ACTIVE** and the days remaining. You do not need the administrator website or its password.

Before leaving connectivity

Open the app online and use **Verify licence**. Confirm the correct status before fieldwork. Initial report-number allocation also needs a successful online check. After activation, inspections work offline within the saved entitlement and allocated record range.

Trial expiry: an existing seven-day trial is not extended by an APK update. Ask the office to confirm your actual expiry. A new 30-day trial requires its own office-issued code.

Set up your company & start work



Training illustration from the earlier interface. Layout may differ; use the current numbered instructions. Not a screenshot of the new 30-day workflow.

1. On Home, open the company details/logo area. Add your inspection company's logo, name and contact information. Check spelling before creating a customer report. These details stay on your device; the licensing office does not store the logo.

2. Open **Types** or **Choose inspection type**. Choose the correct checklist. Side-Tipper (Truck & Trailers) is first, followed by Mining; there are 13 inspection types.

3. Enter the actual vehicle/equipment identification, especially **Fleet number** and registration, plus the site/area description and inspection date. Use the real information, not an example.

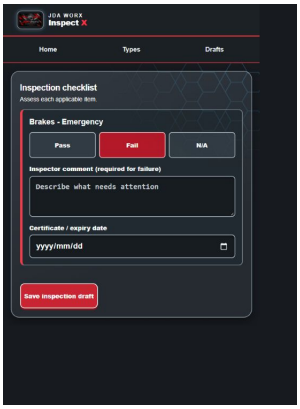
4. Enter the COF expiry date where applicable. COF means **Certificate of Fitness**; leave non-applicable fields according to your company's procedure.

5. For Side-Tipper, complete the separate **Rear trailer**, **Front trailer** and **Truck** sections. Each trailer has its own identification and COF details.

Portrait and landscape

Use Android auto-rotate if you want the layout to follow rotation. Scroll to reach all fields. If any control is cut off, stop and send a screenshot, device model and Android version to support rather than guessing at hidden values.

Complete, photograph & sign



Training illustration from the earlier interface. Layout may differ; use the current numbered instructions. Not a screenshot of the new 30-day workflow.

1. For every applicable item, select **Pass**, **Fail** or **N/A**. Add comments explaining defects or observations. Do not select Pass merely to finish the form.

2. Use the vehicle/equipment photo control for identification. In Android's camera, take the photograph and confirm with the camera's tick/OK/Done control. Wait until Inspect X displays the photo and capture time.

3. For **Battery test (take photo)**, use the separate battery photo control. Check the correct photograph is shown. Retake only if needed; cancelling preserves the existing saved photo. If a new photo does not appear, do not assume it was captured.

4. Add any genuine supporting PDF test reports using **Add a PDF**. Check that the intended documents are attached; they are included as supporting pages, not new measurements performed by Inspect X.

5. Enter the inspector's name, draw the signature on screen and save it. Confirm the signature and sign-off details before exporting.

6. Save the inspection and reopen it from **Drafts** if you need to continue. Check your entries before sending the final report.

The signature is an on-screen handwritten sign-off, not a claim of a cryptographic certificate or independent instrument certification. A traceable record number identifies the inspection. The PDF uses your company branding at the top and JDA Worx's powered-by footer.

Save the PDF in Inspect-X

1. At the end of the saved inspection, tap **Export and share saved inspection**. On first use Android opens a folder-permission screen.

2. Navigate to **Internal storage**. Use the file picker's **New folder** action, often in its three-dot menu, and create the folder named exactly **Inspect-X**. Open that folder.

3. Tap **Use this folder**, then **Allow** if Android asks. Do not choose Downloads, Android/data, the storage root or an Inspect-X/Reports subfolder. The supported picker remembers access for later exports.

4. Wait for the save to succeed. Only then does the usual Android share menu open. You may choose email/WhatsApp, or cancel sharing if you only wanted to save the PDF.

5. To find it later, open Android's Files app and browse **Internal storage > Inspect-X**. The file is saved before the share menu, so cancelling sharing does not delete it.

How the file is named

FleetNumber_YYYY-MM-DD_RecordNumber.pdf
Example: TRUCK01_2026-10-23_JDA-00001.pdf
If the fleet number is blank, registration is used. If both are blank: RecordNumber_YYYY-MM-DD.pdf. If that name exists, the next copy adds -2, -3 and so on; the original is not replaced.

If you cancel the folder picker or saving fails

An error appears and the share menu does not open. No successful save should be assumed. Retry, choose Inspect-X and grant access. Check free space and folder access if the problem persists. There is no silent fallback to Downloads.

Android requires this first-use folder permission; the installer cannot silently grant access to your shared files. A file in Inspect-X is independent of app-private storage, but can still be deleted by you, a cleaner, a reset or device loss. Keep a separate report backup.

Licence, updates & protecting work

30-day full trial

After office approval and successful activation, a new 30-day trial enables the full inspection workflow without report limits. Home shows TRIAL VERSION and the remaining days; the report footer identifies the licence type and expiry date. It does not restart when you reinstall. There is no trial grace period. Existing older seven-day approvals keep their original duration.

Annual subscription

Each device needs its own paid annual licence (contact JDA Worx for pricing). The term is 365 days with the existing seven-day grace. The app shows ACTIVE and the countdown; the renewal warning appears when the annual term is reached. Contact the office before expiry. Keep the device's automatic date/time enabled; changing its clock is not a valid renewal.

Online checks and suspension

The app can check the service when open with usable internet. Simply being near Wi-Fi is not enough. A confirmed suspension makes the app view-only and blocks its editing/export/sharing functions. Existing exported files cannot be recalled. A service outage does not itself prove that a licence is invalid; report the exact error.

Update safely

Download the approved update and install over the existing app. Normally this keeps the same installation, licence and local work. Do not uninstall or clear app data. The office learns the installed version after a successful app check-in, not merely because the APK was downloaded.

PDF archive is not a full app backup

Exported PDFs in shared Inspect-X storage are separate from editable drafts, original photos and licence data held by the app. Copy important reports to a second safe location. Reinstalling does not restore editable work from PDFs and may change the installation ID. Ask support before resetting a working device.

Troubleshooting & support

Activation does not work

Check internet, automatic date/time, correct code and the exact device ID used by the office. Tap Activate / renew for a new code; Verify licence requests an online check of the saved licence. Contact support if rejected. Do not uninstall to try to gain another trial.

Camera returns without a photo

Check camera permission, free space and the camera confirmation button. Return to the app and confirm a photo and time appear. Keep any previous photo until the replacement is confirmed. If it fails, report the exact on-screen diagnostic message and whether this was first capture, retake or cancel.

PDF / sharing problem

Check Internal storage > Inspect-X. If no file exists, retry export and check the folder grant/free space. If the PDF is saved but email/WhatsApp cannot send, check the sending app, recipient, connection and attachment size. Review the complete PDF and supporting pages before sending.

Blank, half-screen or unreadable controls

Close/reopen Inspect X; check orientation and the installed release. Restart Android if safe. Send a screenshot with make/model and Android version. Do not disable security protections or change experimental Android settings without specific support guidance.

Contact JDA Worx

Support & pricing: info@jdaworx.co.za
Activation: inspect-x@jdaworx.com
WhatsApp: +27 66 142 4124
Include company/name, short office reference or copied device ID, device make/model, Android version, Inspect X version (1.11.4) and the exact message. Do not send passwords or private backup files.

Responsibility notice

Inspect X records information entered by the inspection company. That company remains responsible for competent inspections, accurate findings, supporting tests and safe decisions. JDA WORX PTY LTD does not certify vehicle safety or independently verify entered results. To the extent permitted by applicable law, JDA Worx excludes liability arising from misuse, inaccurate inputs or reliance on reports. Statutory rights that cannot be excluded remain unaffected.